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To all patients with The De Parys Group
113 Bamford Road
Bedford
MK42 0NH

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26th June 2024

Dear Patient(s)

This letter is intended for all residents of this address who are registered with The De Parys Group.

I am writing to inform you that De Parys Avenue Surgery is moving to the renovated Enhanced Service Centre, Kimbolton Road, Bedford, MK40 2NT. GP and dispensary services previously provided at De Parys Surgery site will be delivered from the new facility from **Monday 12 August 2024**.

This is the first part of The De Parys Group services moving to the Enhanced Service Centre. In November 2024, Pemberley Avenue Surgery and 2 Goldington Road Surgery will also move to the Enhanced Service Centre. The exact date of the move in November will be confirmed closer to the time via the practice.

As a registered patient at The De Parys Group, from Monday 12 August 2024, services which were delivered from De Parys Avenue Surgery site will be delivered from the Enhanced Service Centre.

Services will continue to be delivered from Pemberley Avenue Surgery, and 2 Goldington Road Surgery until November 2024. From November these services will also move to the Enhanced Service Centre. As part of this move, no changes are planned to The De Parys Group services delivered from branch sites in Bromham and Church Lane.

The relocation to the Enhanced Service Centre will mean that services are delivered from a modern, purpose-designed building which will provide additional capacity and continue to improve access to a range of appointments.

There is no change in the way you book appointments, and you will be offered an appointment at the surgery most convenient for you (when possible). Patients are not required to take any action at this stage and do not need to contact the surgery regarding this.

If you do have any queries or concerns, or you would like this information in another format or language, please email blmkicb.dpcommunications@nhs.net or call 0800 148 8890.

Yours faithfully

Nicky Poulain
Chief Primary Care Officer,
Bedfordshire Luton and Milton Keynes,
Integrated Care Board

Asma Ali
Managing Director
The De Parys Group

Useful information for The De Parys Group Patients

Contact details for The De Parys Group

There is no change in the way you book appointments, and you will be offered an appointment at the surgery most convenient for you (when possible).

Contact details for The Enhanced Service Centre from Monday 12 August 2024	
Address	The De Parys Surgery Enhanced Service Centre Kimbolton Road Bedford MK40 2NT
Telephone	01234 351341
Out of hours	NHS111
Website	www.thedeparysgroup.co.uk

When will the surgery move from De Parys Avenue?

De Parys Surgery will provide services from De Parys Avenue until 6.30pm on Friday 9 August 2024. They will move over the weekend and open at 8.00am at the Enhanced Service Centre on **Monday 12 August 2024**.

Where do I go if I have an appointment booked?

When you make a face-to-face appointment the location of the appointment will be confirmed to you, please attend the surgery in your confirmation.

What will happen to my repeat prescription?

You can continue to request repeat medications using the Patient Online Service (SystemOnline) or the NHS App. Alternatively, you can request repeat medication by completing a paper request and sending it to the surgery at the Enhanced Service Centre from **Monday 12 August 2024**.

Is there parking available at the Enhanced Service Centre? Where is the nearest bus stop?

There are 265 parking spaces in the area surrounding the Enhanced Service Centre for patients visiting The De Parys Group (and other visitors to the site) and 9 disabled parking bays next to the Enhanced Service Centre. There are also a number of car parks within walking distance of the Enhanced Service Centre in addition to on-street parking bays.

There is a bus stop on Kimbolton Road directly opposite the Enhanced Service Centre.

More information on bus services and car parks can be found on The De Parys Group website or on request from any of The De Parys Group surgeries.

I would prefer to register somewhere else, is this possible?

Yes, you can register at another surgery as long as they are accepting new patients and you live within the area they cover. You can find GP practices on the NHS Choices website: www.nhs.uk/service-search. If you wish to remain a patient with The De Parys Group, you do not need to contact the practice.

Alternatively, call NHS England on 0300 311 22 33 or email england.contactus@nhs.net for details of practices close to you.



Trust



Respect



Integrity



Accountability



Care and Compassion